



#### REDACTED - FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi@jsitel.com

October 11, 2013

## By Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, SW Washington, DC 20554 ACCEPTED/FILED

OCT 182013

Federal Communications Commission
Office of the Secretary

Re:

WC Docket No. 10-90, WC Docket No. 11-42

2013 ETC Annual Report of Cameron Telephone Company, LLC

Study Area Code 440425

Dear Ms. Dortch:

On behalf of Cameron Telephone Company, LLC "Cameron", JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules. Cameron seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information. The redacted version is also being filed this date via the FCC's Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

tio. of Copies rec'd 0+3 List ABCOE

<sup>&</sup>lt;sup>1</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>&</sup>lt;sup>2</sup> Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

FCC For Data Co	m 481 - Carrier Annual Reporting bllection Form	OMB	orm 451 Control No. 3060-0986/OMS Control No. 3060-0819 118
<010>	Study Area Code	440425	
<015>	Study Area Name	CAMERON TEL CO TEXAS	
<020>	Program Year	2014	ACCEPTED/FILED
<030>	Contact Name: Person USAC should contact with questions about this data	Marty J. Meche	OCT 18 2013
<035>	Contact Telephone Number: Number of the person identified in data line <030	337-583-8353 >	Federal Communications Commission Office of the Secretary
<039>	Contact Email Address: Email of the person identified in data line <030>	marty.meche@camtel.com	Office of the decreasy
ANNUA	L'REPORTING FOR ALL CARRIERS		S4:313 54.422 Completion Required Required (check box when complete)
<100>	Service Quality Improvement Reporting	(complete attached worksheet	
<200> <210>	Outage Reporting (voice)	(complete attached worksheet no outages to report	· · · · · · · · · · · · · · · · · · ·
<310>	Unfulfilled Service Requests (voice)  Detail on Attempts (voice)  Unfulfilled Service Requests (broadband)  Detail on Attempts (broadband)	(attach descriptive document	
<400> <410> <420> <430> <440> <450>	Number of Complaints per 1,000 customers (voice Fixed 0.0 Mobile  Number of Complaints per 1,000 customers (broad Fixed Mobile		
<710> <800> <900> <1000> <1010> <11100> <1110>	Service Quality Standards & Consumer Protection  440425TX510 Functionality in Emergency Situations  440425TX610 Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability  Terrestrial Backhaul (Y/N)?  Terms and Condition for Lifeline Customers	Rules Compliance  (check to indicate certification (attached descriptive document (check to indicate certification (attached descriptive document (complete attached worksheet (complete attached worksheet (complete attached worksheet (if yes, complete attached worksheet (check to indicate certification (attach descriptive document (if not, check to indicate certification (complete attached worksheet	
<2000> <2005> <3000> <3005>	Price Cap Carriers, Proceed to <u>Price Cap Additional</u> Including Rate-of-Return Carriers affiliated with Price Cap Additional Rate of Return Carriers, Proceed to <u>ROR Additional</u>	ice Cap Local Exchange Carriers (check to indicate certification (complete attached worksheet	

	ervice Quality Improvement Reporting illection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	
<015>	Study Area Name CAMERON TEL	CO TEXAS
<020>	Program Year 2014	
<030>	Contact Name - Person USAC should contact regarding this data Mart	y J. Meche
<035>	Contact Telephone Number - Number of person identified in data line <030> 33	7-583-8353
<039>	Contact Email Address - Email Address of person identified in data line <030> m	arty.meche@camtel.com
<110>	Has your company received its ETC certification from the FCC?  If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no ) O O
	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.	
<112>	Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your concert which only receives frozen support, your progress report is only required to address voice telephony service.	mpany is a
		Name of Attached Document (.pdf)
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

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<010> Study Ar	ea Code	440425			
<015> Study Ar	ea Name	CAMERON TEL CO TEXAS			
<020> Program	Year	2014			
<030> Contact l	Name - Person USAC should contact regarding this data	Marty J. Meche			
<035> Contact	Contact Telephone Number - Number of person identified in data line <030> 337-583-8353				
<039> Contact I	Contact Email Address - Email Address of person identified in data line <030> marty.meche@camtel.com				

<220>

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	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
											<del></del>	
							<del>See attache</del>	<del>d</del>				
							rksheet	<u> </u>			į.	<del></del>
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Data Col	ce Offerings including Voice Rate Data lection Form			ECC Form 481 OMB Control No. 3060-0986/OMB Control No. 1 July 2013	3060-0819
<010>	Study Area Code	440425			
<015>	Study Area Name	CAMERON TEL CO TEXAS			
<020>	Program Year	2014	The state of the s		
<030>	Contact Name - Person USAC should contact regarding this data	Marty J. Meche			
<035>	Contact Telephone Number - Number of person identified in data line <030	)> 337-583-8353			
<039>	Contact Email Address - Email Address of person identified in data line <030	0> marty.meche@camtel.com			
<701> <702>	Residential Local Service Charge Effective Date  1/1/20 Single State-wide Residential Local Service Charge				

<703>	<a1></a1>	<a2></a2>	<a3></a3>	 613			 b4>	<bs></bs> b5>>	<b>&lt;</b> C
					Residential Local			Mandatory Extended Area	<u> </u>
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
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					Coo off	pobod workshoot			
					See all	ached worksheet	· ·		
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/uly 2013
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<010>	Study Area Code	440425			
<015>	Study Area Name	CAMERON TEL CO TEXAS			
<020>	Program Year	2014			
<030>	Contact Name - Person USAC should contact regarding this data	Marty J. Meche			
<035>	Contact Telephone Number - Number of person identified in data line <030> 337-583-8353				
<039>	Contact Email Address - Email Address of person identified in data line <0	30> marty.meche@camtel.com			

711>	<a1> <a1></a1></a1>	- (- (a2)	 kbi>	<b2></b2>	A CO	<d1></d1>	₹₫2>	<d3></d3>	<04>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
		<u> </u>			ļ·				-
				-					
				e attached		-			
			work	sheet					
							<u> </u>		
									:

138 32 356	erating Companies ection Form			FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code		440425	
<015>	Study Area Name		CAMERON TEL CO TEXAS	
<020>	Program Year		2014	
<030>	Contact Name - Person	USAC should contact regarding this data	Marty J. Meche	
<035>	Contact Telephone Nun	nber - Number of person identified in data line <0	30> 337-583-8353	
<039>	Contact Email Address -	Email Address of person identified in data line <0	030> marty.meche@camtel.com	
<810>	Reporting Carrier	Cameron Telephone Company, LLC		
<811>	Holding Company	Cameron Holdings of North Carolina, LLC		
<812>	Operating Company	Cameron Telephone Company, LLC		

<813>	<ab><ab< a=""></ab<></ab>	<a2></a2>	<b>CER</b> 2
	Affiliates	SAC	Doing Business As Company or Brand Designation
-			
-	See a	ttached works	heet
•			
•	<del></del>		
-			
•			

Company of the Company of the	oal Lands Reporting ection Form							3060-0986/	OMB Control	No. 3060-0819
<010>	Study Area Code	440425								
<015>	Study Area Name	CAMERON	TEL CO	TEXAS						
<020>	Program Year	2014								
<030>	Contact Name - Person USAC should contact regarding this data		J. Meche					 		
<035>	Contact Telephone Number - Number of person identified in data line		37-583-8					 		
<039>	Contact Email Address - Email Address of person identified in data line	:<030> n	marty.me	eche@camte	1.com	· .		<del> </del>		
<910>	Tribal Land(s) on which ETC Serves									
		1								
						· <del>***</del>	· · · · · · · · · · · · · · · · · · ·			
<920>	Tribal Government Engagement Obligation		Na	ame of Att	ached D	ocument (	pdf)	 - 		······································
	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:									
		Sele (Yes,I NA	No,							
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;									
<922>	Feasibility and sustainability planning;									
<923>	Marketing services in a culturally sensitive manner;									
<924>	Compliance with Rights of way processes									
<925>	Compliance with Land Use permitting requirements									
<926>	Compliance with Facilities Siting rules									
<927>	Compliance with Environmental Review processes									
<928>	Compliance with Cultural Preservation review processes									
<929>	Compliance with Tribal Business and Licensing requirements.									

	o Terrestrial Backhaul Reporting ection Form		FCC Form 481 OMB Control No. July 2013	3060-0986/0	MB Control No. 3050-	0819
<010>	Study Area Code	440425				
<015>	Study Area Name	CAMERON TEL CO TEXAS				
<020>	Program Year	2014				
<030>	Contact Name - Person USAC should contact regarding this data	Marty J. Meche				
<035>	Contact Telephone Number - Number of person identified in data line <030>	337-583-8353				
<039>	Contact Email Address - Email Address of person identified in data line <030>	marty.meche@camtel.com				
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)					
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)					

Lifeline	ection Form	FCC Form OMB Co July 201	ntrol No. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	440425	
<015>	Study Area Name	CAMERON TEL CO TEXAS	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Marty J. Meche	
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 337-583-8353	
<039>	Contact Email Address - Email Address of person identified in data	ne <030> marty.meche@camtel.com	
		440425TX1210	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	Name of attached document (.pdf)	
<1220>	Link to Public Website	HTTP	
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<b>√</b> 1	
<1222>	Details on the number of minutes provided as part of the plan,	7	
<1223>	Additional charges for toll calls, and rates for each such plan.		

					N Thimsechille
(2000) Pr	ice Cap Carrier Additional Documentation			FCC Form 481	
Data Coll	ection Form	A Haris		OMB Control No. 3050-0	986/OMB Control No. 3060-0819
Includina	Rate-of-Return Carriers offiliated with Price Cap Local Exchange Carrier	5		July 2013	
<010>	Study Area Code	440425			
<015>	Study Area Name	CAMERON TEL	L CO TEXAS		
<020>	Program Year	2014			
<030>	Contact Name - Person USAC should contact regarding this data	Marty J. Me	eche		
<035>	Contact Telephone Number - Number of person identified in data line <03				
<039>	Contact Email Address - Email Address of person identified in data line <03	0> marty.m	meche@camtel.com		
CHECK A			Laurenant Granen High Cook aurenant High Cook aurenant an off		Connect America Phone II
CHECK tr	ne boxes below to note compliance as a recipient of Incremental Connect A		r support, frozen right cost support, right cost support to on primation reported on this form and in the documents attach		Connect America Phase II
	support as set forth in 47 CFR 9 34.313(b),(c),	uj,(ej tile ililoi	mination reported on this form and in the documents attach	ied below is accurate.	
	Incremental Connect America Phase I reporting				
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))				
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))				
				<del></del>	
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312)	a)}			
<2012>	2013 Frozen Support Certification				
<2013>	2014 Frozen Support Certification				
<2014>	2015 Frozen Support Certification				
<2015>	2016 and future Frozen Support Certification				
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))				
<2016>	Certification Support Used to Build Broadband				
	Course America Disease II December 147 CFD S F4 242/413	į.			
-20175	Connect America Phase II Reporting (47 CFR § 54.313(e))				
<2017>	3rd year Broadband Service Certification 5th year Broadband Service Certification			P—	
<2018>	•			<b> </b>	
<2019>	Interim Progress Certification			<b>—</b>	
<2020>	Please check the box to confirm that the attached PDF, on line 202			<b>i</b>	
	contains the required information pursuant to § 54.313 (e)(3)(ii), a				
	of CAF Phase II support shall provide the number, names, and add				
	community anchor institutions to which began providing access to	มเดสตกลเเต			
<2021>	service in the preceding calendar year. Interim Progress Community Anchor Institutions		Name of Attached Document Listing Required Information		
<2021>	internal Frogress Community Anchor institutions		Name of Attached Document Listing Required information	· · · · · · · · · · · · · · · · · · ·	

(3000) R	ate Of Return Carrier Additional Documentation		FCC Form 481	
Data Col	lection Form 32 Table 11 P. St.		OME Control No. 3060-0988/OMB Cont July 2013	rol No. 3060-0819
- <010>	Study Area Code 440425			
<015>		TEL CO TEXAS		
<020>	Program Year 2014			
<030>		rty J. Meche		
<035> <039>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	337-583-8353 marty.meche@camtel.com		
	Conditional Address - Chian Address of person Renancum data line 10505	marty.meenescanicer.com		
CHECK	the boxes below to note compliance on its five year service quality plan (pursus $CFR \S 54.313(f)\{2\}$ . I further certify that	ant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring the information reported on this form and in the documents attac		ements set forth in 47
	Progress Report on 5 Year Plan			
(3010)	Milestone Certification $\{47\ CFR\ \S\ 54.313\{f\}(1)\{i\}\}$ Please check this box to confirm that the attached PDF , on line 3012,	Name of Attached Document Listing Required Information		
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.			
(3012) (3013) (3014)	Community Anchor Institutions [47 CFR § 54.313(f)[1](ii)] Is your company a Privately Held ROR Carrier [47 CFR § 54.313(f)[2]) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)[2] compliance requires:  Electronic copy of their annual RUS reports (Operating Report for	Name of Attached Document Listing Required Information	(Yes/No) (Yes/No)	
(3015)	Telecommunications Borrowers)  PDF of Balance Sheet, Income Statement and Statement of Cash Flows			
(5010)				
(3017) (3018)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation If the response is no on line 3014, Is your company audited?	Name of Attached Document Listing Required Information	✓ (Yes/No)	
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications			
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		lacksquare	
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.	1		
(3022)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:  Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,  Underlying information subjected to a review by an independent certified			
	public accountant			
(3024)	Underlying information subjected to an officer certification.		<b> </b>	
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows			
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	440425TX3026	<del></del>

7. 4981 K. SHILLANDON N.	tion - Reporting Carri lection Form	FCC Form 481  OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	440425
<015>	Study Area Name	CAMERON TEL CO TEXAS
<020>	Program Year	2014
<030>	Contact Name - Perso	n USAC should contact regarding this data Marty J. Meche
<035>	Contact Telephone N	umber - Number of person identified in data line <030> 337-583-8353
<039>	Contact Email Addres	s - Email Address of person identified in data line <030> marty.meche@camtel.com

## TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support ecipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.				
Name of Reporting Carrier:				
Signature of Authorized Officer:	Date			
Printed name of Authorized Officer:				
Title or position of Authorized Officer:				
Telephone number of Authorized Officer:				
Study Area Code of Reporting Carrier:	Filing Due Date for this form:			

	ion - Agent / Carrier ection Form	FCC Form 481 - 1 OMB Control No. 3060-0986/CMB Control No. 3060-0815 - 1 July 2013
<010>	Study Area Code	440425
<015>	Study Area Name	CAMERON TEL CO TEXAS
<020>	Program Year	2014
<030>	Contact Name - Person USAC	should contact regarding this data Marty J. Meche
<035>	Contact Telephone Number - I	Number of person identified in data line <030> 337-583-8353
<039>	Contact Email Address - Email	Address of person identified in data line <030> marty.meche@camtel.com

## TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) <a href="Renkel">Renkel</a> also certify that I am an officer of the reporting carrier; my responsibility agent; and, to the best of my knowledge, the reports and data provided	is authorized to submit the information reported on behalf of the reporting carrier. s include ensuring the accuracy of the annual data reporting requirements provided to the authorized to the authorized agent is accurate.
Name of Authorized Agent: Karen Gunkel	
Name of Reporting Carrier: CAMERON TEL CO TEXAS	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 10/09/2013
Printed name of Authorized Officer: Bruce Petry	
Title or position of Authorized Officer: President & General Manage	
Telephone number of Authorized Officer: 337-583-2092	
Study Area Code of Reporting Carrier: 440425	Filing Due Date for this form: 10/15/2013

## TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File	e Annual Reports for CAF or	LI Recipients on Behalf	of Reporting Carrier
as agent for the reporting carrier, certify that I am authorized to submit the he data reported herein based on data provided by the reporting carrier; an			
lame of Reporting Carrier: CAMERON TEL CO TEXAS			
lame of Authorized Agent or Employee of Agent: Karen Gunkel			
ignature of Authorized Agent or Employee of Agent: CERTIFIED ONLIN	3		Date: 10/09/2013
rinted name of Authorized Agent or Employee of Agent: Karen Gunkel			
itle or position of Authorized Agent or Employee of Agent Consultant-	Revenue Requirements		
elephone number of Authorized Agent or Employee of Agent: 512-338-04	73		
	Filing Due Date for this form:	10/15/2013	

Attachments

## Cameron Telephone Company, LLC

## Response to Lines 500-510 - Service Quality Standards and Consumer Protection Rules Compliance

In establishing this certification in its 2005 ETC Order,<sup>1</sup> the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis.<sup>3</sup> In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

Cameron Telephone Company, LLC ("Company") hereby certifies that it complies with applicable service quality standards and consumer protection rules under the Texas Administrative Code, Title 16, Part II, as established by the Public Utility Commission of Texas. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff which discloses rates, terms and conditions of service to customers pursuant to Subchapter J requirements in Sections 26.201-26.230; (2) adherence to state consumer protection requirements governing telephone providers as identified in Subchapter B, in Sections 26.21-

<sup>&</sup>lt;sup>1</sup> Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

<sup>&</sup>lt;sup>2</sup> *Id.* at para. 28.

<sup>&</sup>lt;sup>3</sup> Id. The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." Id. at n. 71.

26.37; and (3) service quality standards requirements as identified in Subchapter C, Sections 26.51 -26.57.

In addition, the Company complies with numerous federal consumer protection standards including, but not limited to: (1) Truth-in-Billing Rules outlined in 47 CFR § 64.2401; and (2) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

## Cameron Telephone Company, LLC

## Response to Lines 600-610 - Ability to Function in Emergency Situations

Cameron Telephone Company, LLC ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)<sup>1</sup> and the Texas Administrative Code. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations also allows the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, the Company is able to function under emergency operations in accordance with Public Utility Commission of Texas Substantive Rules §26.51 *Reliability of Operations of Telecommunications Providers* and §26.52 *Emergency Operations* which include obligations for continuity of service and emergency operations planning and service provision capability for dominant carriers. Any central office not equipped with permanently installed standby generators contains as a minimum four hours of battery reserve without voltage falling below the level required for proper operation of all equipment. In addition, all central offices without installed emergency power facilities have a mobile power unit available which can be delivered and connected on short notice.

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

## **REDACTED - FOR PUBLIC INSPECTION**

RESPONDED TO	erating Companies  ection Form		FCC Form 481 OM8 Control No. 3060-0986/OM8 Control No. 3060-0819 July 2013
<010>	Study Area Code	440425	
<015>	Study Area Name	CAMERON TEL CO TEXAS	
<020>	Program Year	2014	
<030>	Contact Name - Person	USAC should contact regarding this data Marty J. Meche	
<035>	Contact Telephone Num	ber - Number of person identified in data line <030> 337-583-8353	
<039>	Contact Email Address -	Email Address of person identified in data line <030> marty.meche@camtel.com	
<810>	Reporting Carrier	Cameron Telephone Company, LLC	
<811>	Holding Company	Cameron Holdings of North Carolina, LLC	
<812>	Operating Company	Cameron Telephone Company, LLC	

<813> <b>***</b> *** *** *** *** *** *** *** *** *		<a2></a2>	caβ <sub>3</sub>
Affiliat	es	SAC	Doing Business As Company or Brand Designation
Cameron Telephone Compa	ny, LLC	270425	
Elizabeth Telephone Com	pany, LLC	270430	
LBH, LLC		279014	
Interior Telephone Comp	any	613011	
Mukluk Telephone Compan	y, Inc.	613016	
TelAlaska Cellular Inc.		619013	
K.L.M. Telephone Compan	У	421900	
Holway Telephone Compan	У	421929	
Arlington Telephone Com	pany	371517	
The Blair Telephone Com	pany	371524	
Eastern Nebraska Teleph	one Company	371542	
Rock County Telephone C	ompany	371586	
HunTel Cablevision Inc.		379016	
AMA Communications, LLC		449020	
Dialog Telecommunicatio	ns, Inc.	269011	
Dialog Telecommunicatio	ns, Inc.	289012	
Cameron Communications,	LLC		Cameron Communications
			• •
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# Cameron Telephone Company, LLC Study Area Code: 440425 Rates, Terms and Conditions for Lifeline Service

(Response to Form 481, Line 1210)

Local exchange service rates and charges as specified below are for basic local exchange service, including Tone Dialing Service, and facilities only. The rates for other ancillary services not specifically shown below are presented in Cameron Telephone Company, LLC's (TX) tariff(s) on file with the Public Utility Commission of Texas. Unless otherwise specified, the rates and charges quoted below are for a period of one month, payable in advance and provide unlimited flat rate calling within the local exchange calling scope.

Residential Local Exchange Access Line Rates<sup>(1)(2)</sup>:

	R-1	Res. ELC
Exchange Name	Rate	Charge
High Island	\$ 11.50	\$ 3.50
Nome	\$ 11.50	\$ 3.50

<sup>(1)</sup> Above listed fees do not include mandatory taxes, fees and surcharges, including, but not limited to Texas Universal Service Fund charges, 9-1-1 fees, and municipal franchise fees.

<sup>(2)</sup> Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.

ISSUED: APRIL 1, 2012 GEORGE MACK, OFFICER LOUISIANA EFFECTIVE: APRIL 1, 2012 SULPHUR,

CAMERON TELEPHONE COMPANY

PART V

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4TH REVISED SHEET 15A

CANCELS 3RD REVISED SHEET 15A

#### LOCAL EXCHANGE SERVICE TARIFFS

#### LIFELINE PROGRAM

#### A. GENERAL

- 1. LIFELINE SERVICE IS A RETAIL LOCAL SERVICE OFFERING AVAILABLE TO QUALIFYING CONSUMERS SPONSORED BY THE PUC OF TEXAS AND THE FCC.
- 2. CONSUMERS QUALIFYING FOR LIFELINE SERVICE ARE OFFERED THE SERVICES OR FUNCTIONALITIES ENUMERATED IN 47 CODE OF FEDERAL REGULATIONS 54.101(A)(1)-(9) (RELATING TO SUPPORTED SERVICES FOR RURAL, INSULAR AND HIGH COST AREAS) AND PUC SUBST R

#### 26.412.

- 3. THE COMPANY SHALL OFFER TOLL RESTRICTION AT NO CHARGE TO ALL QUALIFYING LOW-INCOME CONSUMERS AT THE TIME SUCH CONSUMERS SUBSCRIBE TO LIFELINE SERVICE. IF THE CONSUMER ELECTS TO RECEIVE TOLL RESTRICTION, THAT SERVICE SHALL BECOME PART OF THE CONSUMER'S LIFELINE SERVICE.
- 4. A CUSTOMER OTHERWISE ELIGIBLE TO RECEIVE THE LIFELINE SERVICE SHALL NOT BE PROHIBITED FROM OBTAINING AND USING TELECOMMUNICATION EQUIPMENT AND SERVICES DESIGNED TO AID SUCH CUSTOMER IN UTILIZING QUALIFYING TELECOMMUNICATION SERVICES.
- 5. LIFELINE SERVICE RATE REDUCTIONS DO NOT APPLY TO LONG DISTANCE SERVICE, 976 AND OTHER INFORMATION PROVIDER SERVICES, OR ANY OTHER OPTIONAL SERVICES OR FUNCTIONALITIES (I.E., CUSTOM CALLING FEATURES, CONSTRUCTION, ETC.) WHICH MAY OR MAY NOT BE TARIFFED. CUSTOMERS MAY OBTAIN SUCH SERVICES, WHERE AVAILABLE, AT THEIR DISCRETION, ALTHOUGH THE LIFELINE SERVICE REDUCTION WILL ONLY APPLY TO THAT PORTION OF THE BILL THAT IS FOR BASIC NETWORK TELEPHONE SERVICE.

THE COMPANY SHALL PROVIDE CUSTOMERS WHO APPLY TO RECEIVE LIFELINE SERVICE ACCESS TO BUNDLED PACKAGES AT THE SAME PRICE AS OTHER CONSUMERS LESS THE LIFELINE DISCOUNT THAT SHALL APPLY ONLY TO THAT PORTION OF THE BUNDLED PACKAGE BILL THAT IS FOR BASIC NETWORK SERVICE.

6. THE LIFELINE SERVICE RATE REDUCTIONS DO NOT APPLY TO SERVICE CONNECTION CHARGES

7.

8.

ISSUED: OCTOBER 05, 2007 EFFECTIVE: OCTOBER 15, 2007

BY: GEORGE MACK, OFFICER, SULPHUR, LOUISIANA

CAMERON TELEPHONE COMPANY

PART V

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3RD REVISED SHEET 16

CANCELS 2ND REVISED SHEET 16

#### LOCAL EXCHANGE SERVICE TARIFFS

#### LIFELINE PROGRAM

#### B. ELIGIBILITY REQUIREMENTS

- 1. THE DISCOUNTED SERVICE WILL BE PROVIDED FOR ONE (1) RESIDENTIAL TELEPHONE LINE PER HOUSEHOLD, AT THE SUBSCRIBER'S PRINCIPAL PLACE OF RESIDENCE.
- 2.
- 3.
- 4. THE APPLICANT IS QUALIFIED IF THE CURRENT TOTAL HOUSEHOLD INCOME C IS AT OR BELOW 150% OF THE FEDERAL POVERTY GUIDELINES, OR WHO RECEIVES OR WHOSE HOUSE RESIDES A PERSON WHO RECEIVES OR HAS A C CHILD THAT RECEIVES ONE OF THE FOLLOWING PROGRAMS:
  - MEDICAID
  - FOOD STAMPS
  - LOW-INCOME HOME ENERGY ASSISTANCE PROGRAMS (LIHEAP)
  - SUPPLEMENTAL SECURITY INCOME (SSI)
  - FEDERAL PUBLIC HOUSING ASSISTANCE
  - STATE CHILD'S HEALTH INSURANCE PLAN

5. PROCEDURES FOR ESTABLISHING ELIGIBILITY

- (a) THE COMPANY SHALL PROVIDE LIFELINE SERVICE TO ALL ELIGIBLE CUSTOMERS IDENTIFIED BY THE LOW-INCOME DISCOUNT ADMINISTATOR PROGRAM (LIDA) WITHIN ITS SERVICE AREA IN ACCORDANCE WITH THIS SECTION.
- (b) LIDA SHALL PROVIDE A LIFELINE SELF-ENROLLMENT APPLICATION TO ALL CUSTOMERS WHO MAY MEET THE LOW-INCOME CRITERIA BUT DO NOT RECEIVE BENEFITS FROM THE HEALTH AND HUMAN SERVICES COMMISSION (HHSC). UPON NOTIFICATION BY LIDA, THE COMPANY SHALL INITIATE LIFELINE SERVICE WITHIN 30 DAYS.

ISSUED: OCTOBER 05, 2007 EFFECTIVE: OCTOBER 15, 2007

BY: GEORGE MACK, OFFICER, SULPHUR, LOUISIANA

CAMERON TELEPHONE COMPANY

PART V

D

2ND REVISED SHEET 17

CANCELS 1ST REVISED SHEET 17

#### LOCAL EXCHANGE SERVICE TARIFFS

#### LIFELINE PROGRAM

#### B. ELIGIBILITY REQUIREMENTS (CONT'D)

- 6. PROVISION OF SERVICE
  - (a) THE COMPANY SHALL IDENTIFY THOSE CUSTOMERS ON THE INITIAL LIST(S) PROVIDED BY LIDA TO WHOM IT IS PROVIDING TELEPHONE SERVICE AND SHALL BEGIN REDUCED BILLING FOR THOSE OUALIFYING LOW-INCOME CUSTOMERS.
  - (b) THE ELIGIBLE CUSTOMER SHALL NOT BE CHARGED FOR CHANGES IN TELEPHONE SERVICE ARRANGEMENTS THAT ARE MADE IN ORDER TO QUALIFY FOR LIFELINE SERVICE, OR FOR SERVICE ORDER CHARGES ASSOCIATED WITH TRANSFERRING THE ACCOUNT INTO LIFELINE SERVICE. IF THE ELIGIBLE CUSTOMER CHANGES THE TELEPHONE SERVICE OR INITIATES NEW SERVICE, THE COMPANY SHALL BEGIN REDUCED BILLING AT THE TIME THE CHANGE OF SERVICE BECOMES EFFECTIVE OR AT THE TIME NEW SERVICE IS ESTABLISHED.
  - (c) UPON RECEIPT OF THE MONTHLY UPDATE PROVIDED BY LIDA, THE COMPANY SHALL BEGIN REDUCED BILLING FOR THOSE QUALIFYING LOW-INCOME CUSTOMERS SUBSCRIBING TO SERVICES WITHIN 30 DAYS OF RECEIPT OF THE MONTHLY UPDATE.

(d)

## CREDITS AND DEPOSITS

C.

- 1. THE CREDIT VERIFICATION PROCEDURES USED FOR ALL APPLICANTS
  WHO APPLY FOR SERVICE WITH THE COMPANY WILL ALSO BE USED FOR
  APPLICANTS WHO APPLY FOR SERVICE UNDER THE LIFELINE PROGRAM.
- 2. THE DEPOSIT STANDARDS USED FOR ALL APPLICANTS WHO APPLY FOR SERVICE WITH THE COMPANY WILL ALSO BE USED FOR APPLICANTS WHO APPLY FOR LIFELINE SERVICE WITH THE EXCEPTION THAT DEPOSIT REQUIREMENTS WILL BE WAIVED FOR LIFELINE SERVICE APPLICANTS WHO VOLUNTARILY ELECT TO SUBSCRIBE TO TOLL RESTRICTION SERVICE.

ISSUED: JUNE 15, 2012 EFFECTIVE: AUGUST 1, 2012

BY: GEORGE MACK, OFFICER, SULPHUR, LOUISIANA

#### REDACTED - FOR PUBLIC INSPECTION

CAMERON TELEPHONE COMPANY

PART V

3RD REVISED SHEET 18

CANCELS 2ND REVISED SHEET 18

#### LOCAL EXCHANGE SERVICE TARIFFS

#### LIFELINE PROGRAM

#### D. LIFELINE SERVICE DISCOUNTS

- 1. ELIGIBLE CONSUMERS WHO SUBSCRIBE TO LIFELINE SERVICE WILL RECEIVE
- (a) FEDERAL LIFELINE FLATRATE DISCOUNT FOR QUALIFYING LOW-INCOME
  C
  CONSUMERS OF \$9.25 PER MONTH AS A CREDIT AGAINST THE FEDERAL
  END USER SUBSCRIBER LINE CHARGE AND INTRASTATE CHARGES DUE.
- (b) THE COMPANY SHALL GIVE QUALIFYING LOW-INCOME CONSUMERS STATE

  C APPROVED REDUCTION UP TO \$3.50 IN THE MONTHLY AMOUNT OF INTRASTATE CHARGES DUE
  - (a) D
- (b)

C

(c)

D

...

(i) -

(ii)

## E. SERVICE CHARGES

- 1. SERVICE CHARGES DO NOT APPLY WHEN ELIGIBLE CUSTOMERS WITH EXISTING RESIDENTIAL SERVICE CONVERT TO LIFELINE SERVICE.
- 2. SERVICE CHARGES APPLY WHEN:
  - (a) AT THE TIME LIFELINE SERVICE BILLING IS INITIATED,
    WHERE EXISTING ELIGIBLE RESIDENTIAL LOCAL EXCHANGE
    ACCESS SERVICE CUSTOMERS REQUEST ADDITIONAL FEATURES,
    SUCH AS SPECIAL OR CUSTOM CALLING FEATURES.

(b)

ISSUED: APRIL 1, 2012 EFFECTIVE: APRIL 1, 2012
BY: GEORGE MACK, OFFICER SULPHUR, LOUISIANA

D

4TH REVISED SHEET 19

CANCELS 3RD REVISED SHEET 19

#### LOCAL EXCHANGE SERVICE TARIFFS

#### LIFELINE PROGRAM

- E. SERVICE CHARGES (CONT'D)
  - 2. SERVICE CHARGES APPLY WHEN: (CONT'D)
    - (c) NEW RESIDENTIAL APPLICANTS (THOSE WITHOUT EXISTING LOCAL EXCHANGE ACCESS SERVICE) ELIGIBLE FOR THE LIFELINE PRO-GRAM WILL BE SUBJECT TO APPLICABLE SERVICE CHARGES.
  - 3. ANY SUBSEQUENT MOVES OR CHANGES AFTER THE INITIAL CONNECTION TO LIFELINE SERVICE WILL BE SUBJECT TO APPLICABLE SERVICE CHARGES.
- PAYMENTS AND DISCONNECTION OF SERVICE
  - 1. THE COMPANY MAY NOT DISCONNECT LIFELINE SERVICE FOR NONPAY-MENT OF TOLL CHARGES.
  - 2. A LIFELINE CUSTOMER IS REQUIRED TO ADHERE TO THE SAME BILL PAYMENT POLICIES APPLICABLE TO ALL OF THE COMPANY'S CUSTOMERS.
  - THE ELIGIBILITY PERIOD FOR AUTOMATICALLY-ENROLLED CUSTOMERS IS THEIR HHSC BENEFIT PERIOD PLUS SIXTY (60) DAYS IN WHICH TO RENEW C HHSC BENEFITS OR TO SELF-CERTIFY. THE ELIGIBILITY PERIOD FOR SELF-ENROLLED CUSTOMERS IS SIX (6) MONTHS PLUS THIRTY (30) DAYS TO RENEW ELIGIBILITY WITH LIDA. IF THE COMPANY DOES NOT OBTAIN NOTIFICATION OF ELIGIBILITY FROM LIDA BY THE END OF THE 30-DAY PERIOD, LIFELINE SERVICE WILL BE DISCONTINUED AND THE CUSTOMER'S SERVICE AND BILLING WILL CONTINUE AT APPLICABLE TARIFFED RATES.

4.

EFFECTIVE: OCTOBER 15, 2007 ISSUED: OCTOBER 05, 2007

OFFICER, SULPHUR, LOUISIANA BY: GEORGE MACK,

PART V ORIGINAL SHEET 19-A

#### LOCAL EXCHANGE TARIFFS

#### LIFELINE PROGRAM

#### G. NUMBER PORTABILITY

N

THE COMPANY MAY NOT CHARGE LIFELINE CUSTOMERS A MONTHLY NUMBER PORTABILITY CHARGE.

#### H. NOTICE REQUIREMENT

N

- 1. COMPANY WILL PUBLISH NOTICE OF LIFELINE SERVICE IN ANY DIRECTORY IT DISTRIBUTES TO ITS CUSTOMERS ADVISING CUSTOMERS OF THE AVAILABILITY OF LIFELINE SERVICE.
- 2. COMPANY WILL SEND AN ANNUAL BILL MESSAGE ADVISING CUSTOMERS OF THE AVAILABILITY OF LIFE SERVICE.
- 3. COMPANY WILL INFORM CUSTOMERS BOTH ORALLY AND IN WRITING OF THE EXISTENCE OF LIELINE SERVICE PROBRAM WHEN THEY REQUEST OR INITIATE SERVICE OR CHANGE SERVICE LOCATIONS OR PROVIDERS.
- 4. COMPANY SHALL PUBLICIZE THE AVAILABILITY OF LIFELINE SERVICE IN A MANNER REASONABLY DESIGNED TO REACH THOSE LIKELY TO QUALIFY FOR THE SERVICE.

#### I. CONFIDENTIALITY AGREEMENTS

COMPANY WILL EXECUTE A CONFIDENTIALITY AGREEMENT WITH THE LIDA-PRIOR TO RECEIVING THE LIDA'S ELIGIBILITY DATABASE. THE AGREEMENT WILL SPECIFY THAT CLIENT INFORMATION IS RELEASED BY THE LIDA TO THE COMPANY (LIFELINE PROVIDER) FOR THE SOLE PURPOSE OF PROVIDING LIFELINE SERVICE TO ELIGIBLE CUSTOMERS AND THAT THE INFORMATION CANNOT BE RELEASED BY THE COMPANY OR BE USED BY THE COMPANY FOR ANY OTHER PURPOSE.

N

ISSUED: APRIL 20, 2007

EFFECTIVE:APRIL 30, 2007

BY: GEORGE MACK,

OFFICER,

SULPHUR, LOUISIANA

## **REDACTED – FOR PUBLIC INSPECTION**

Cameron Telephone Company, LLC (440425)

ATTACHMENT - LINE 3019-3021

ATTACHMENT REDACTED IN ENTIRETY